CATHSSETA Accredited

BARISTA

DISTANCE LEARNING

Title:	Barista
CATHSSETA ID:	HSP/Barst/2/0059
NQF Level:	2
Credits:	19
Type:	Skills Programme
Duration:	4 Weeks
Enrolments:	Start anytime. Enrolments open until 11 June 2027

COURSE **OVERVIEW**

Develop professional barista skills through practical training in coffee preparation, equipment handling, and customer-focused service

The Barista Skills Programme equips learners with the essential knowledge and practical skills needed to work confidently in a hospitality beverage service environment. The programme combines customer service, communication, hygiene and payment-point skills with hands-on barista service, including preparing service areas, caring for drinks equipment and delivering professional beverage service. Learners gain a strong foundation for entry-level barista and café service roles.

COURSE **PURPOSE**

The Barista Skills Programme is designed to empower successful candidates with the knowledge and skills required for a professional barista in the food and beverage services industry.

This course will help learners to grow in their careers by improving their skills, enhance employability, give better customer service, and exceed expectations within the drinks service industry.

Training baristas benefits a business by improving both product quality and the overall customer experience. Well-trained baristas work more consistently, handle equipment correctly, maintain hygiene standards and deliver drinks efficiently and professionally.

LEARNING **OUTCOMES**

The following Unit Standards (US) are covered in the course and upon completion the learner will be able to:

- Clean and restock drinks machine/equipment (US 7738).
- Prepare and clear areas for drinks service (US 7740).
- Provide a drinks service (US 7744).
- Describe layout, services and facilities of the organisation (US 7793).
- Communicate verbally (US 7794).
- Maintain health, hygiene, and professional appearance (US 7800).
- Operate a payment point and process payments (US 7820).

COURSE **MODULES**

Module 1: Essential Knowledge

This module introduces learners to essential workplace and customer service skills used in a hospitality environment. Learners will become familiar with the organisation's layout, services and facilities, maintain professional health and hygiene standards, communicate effectively with customers and colleagues, and confidently operate a payment point to process customer payments accurately and professionally.

Module 2: Barista Service

This module introduces learners to the practical foundations of professional beverage service in a hospitality environment. Learners will develop the skills to prepare and clear service areas, correctly clean and restock drinks machines and equipment, and provide efficient, professional drink service (barista). The programme focuses on maintaining high standards of cleanliness, organisation, equipment care and customer service.

DELIVERY **METHOD**

The entire course is available electronically. You will receive your course material & the supporting documents (assessment guide, learner guides, workbooks, logbook) via email. This is a self-study / distance learning course that will require workplace experience / practical. Your portfolio of evidence (POE) will also be submitted electronically via email.

- Distance learning.
- Self-study.
- Workplace practical.

WORKPLACE **EXPERIENCE**

You will be responsible to source an adequate workplace for your workplace practical. You will have to complete a logbook, along with your workplace supervisor/coach, to record your practical experience. For this skills programme you will have to complete a minimum of 17 days (3 weeks) of practical.

WHAT **YOU'LL NEED**

- Internet connection & data.
- Access to a computer / laptop with a PDF reader and Microsoft Word.
- Access to email.
- Access to printer / scanner (optional).

ENTRY **REQUIREMENTS**

- Able to read, write, and understand English.
- Valid identification (ID or Passport).

COMPETENCY **REQUIREMENTS**

The following assessments will be required to be completed by the learner:

- Assignments / workbooks (theory).
- Logbook (workplace practical).

CERTIFICATION

- CATHSSETA Skills Programme Certificate.
- Drum Beat Academy Certificate.

CAREER **OPPORTUNITIES**

Potential career paths after completion:

- Barista.
- Coffee Shop Assistant.
- Café Attendant.
- Beverage Service Assistant.
- Restaurant Beverage Attendant.
- Hotel or Lodge Barista.
- Coffee Counter Supervisor.
- Café Supervisor.
- Beverage Service Supervisor.

COURSE **DATES**

This is a distance learning course, and you can start your course at any time.

PRICE **& PAYMENT OPTIONS**

Once-off Payment: ~~R5 550.00~~ **SPECIAL R3 500.00 save R2 050.00**

Pay Per Module: ~~R2 900.00 per module (x 2 modules = R5 800.00 total)~~
R1 850.00 per module (x 2 modules = R3 700.00 total)

Combo Specials: Buy any x 2 skills programmes and get 10% discount.
Buy any x 3 skills programmes and get 15% discount.
Buy any x 4 skills programmes and get 20% discount.

WHAT'S **INCLUDED**

- Training material.
- Assessments and moderation.
- Certification.
- Learner support.

REGISTRATION **PROCESS**

Step 1: Complete enrolment form and submit to info@drumbeatacademy.co.za.
Step 2: We will send you a proforma invoice (quote) for your chosen module/s.
Step 3: Make payment via EFT / direct deposit.
Step 4: Email proof of payment to info@drumbeatacademy.co.za.
Step 5: Your learner guide and supporting documents will be emailed to you.
Step 6: Study the learner guide.
Step 7: Complete all required documents (workbooks, logbook) and email them (in PDF format) to your support facilitator/assessor. Documents can be completed in your own handwriting or electronically (unless otherwise stated).

Step 8:	Once your full portfolio of evidence has been received (per module) it will be assessed, and feedback given regarding competence.
Please Note:	Modules should be done in order. The first module must be completed before the next module will be sent to you.

SUPPORT

Support is available during office hours 08:00 – 15:00, Monday – Friday. The contact details for your support facilitator/assessor will be allocated to you for each module you enrol for. Your support facilitator/assessor will be available via phone, email, or an appointment can be made to see them in person (or via video call).

WHY **STUDY WITH US?**

- CATHSSETA Accredited Training Provider.
- 32 years of experience in education and training.
- Industry-experienced facilitators.
- Flexible study options.
- National footprint.
- Learner support.
- Industry-relevant training.
- Proven graduate success.

FREQUENTLY **ASKED QUESTIONS**

- Is the skills programme accredited? Yes, it is accredited through CATHSSETA.
- Do I need matric to do the course? No, you only need to be able to read, write, and understand English.
- Do I need to be a South African citizen to do the course? No, however, to work in South Africa, you will need a valid work permit for the industry.
- Can I study while working? Yes, this course is distance learning (self-study), and you can complete your theory work after hours.
- Is there practical training? No, however, you are required to source your own workplace where practical experience must be completed and added to your logbook.
- Do I need to attend class? No, this is a distance learning course. Your studies will be self-directed and completed within the timeframe given to you.
- How long is the course? This skills programme will take you 4 weeks to complete.
- How long does certification take? Once you've successfully completed all components of your course we will achieve you with CATHSSETA. CATHSSETA certificates take around 4 months to be issued.

QUALIFICATION **ARTICULATION**

This skills programme forms part of:

Title:	National Certificate: Food and Beverage Services
SAQA ID:	14113
NQF Level:	2
Credits:	133 (minimum)
Type:	Qualification

Learners who complete this skills programme may receive credit towards the National Certificate, provided they meet the entry requirements and choose to enrol.

CONTACT **US**

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