CATHSSETA Accredited

PUBLIC AREA **CLEANER**

DISTANCE LEARNING

Title:	Cleaner
CATHSSETA ID:	HSP/Cleanr/2/0014
NQF Level:	2
Credits:	12
Type:	Skills Programme
Duration:	3 Weeks
Enrolments:	Start anytime. Enrolments open until 9 June 2028

COURSE **OVERVIEW**

Gain essential skills to maintain clean, safe, and welcoming hospitality environments.

This course provides learners with the essential knowledge and practical skills to work effectively in a hospitality environment, with a focus on professionalism, safety, and cleanliness. Learners will develop personal development skills such as maintaining high standards of hygiene, appearance, and workplace conduct, as well as understanding their role in representing the organisation. In addition, learners will gain practical cleaning skills to maintain public areas to high standards, including the correct use and storage of equipment, waste disposal, and the cleaning of floors and washroom facilities in line with organisational requirements.

COURSE **PURPOSE**

This skills programme has been developed for individuals in the accommodation industry (hospitality). The purpose is to empower the successful candidates with knowledge and skills to clean public areas and ensure a safe and secure working environment. This skills programme will make the industry more professional and is applicable to all sectors from small to large-scale establishments.

This course will help learners to grow in their careers by improving their skills, enhance employability, give better service, and exceed expectations within the hospitality industry.

Training public area cleaners is essential in the hospitality industry, as public spaces create the first impression of an establishment and play a significant role in shaping guest perceptions. Well-trained cleaners help maintain high standards of cleanliness and hygiene, enhancing the guest experience and supporting customer satisfaction

and repeat business. They are also equipped with the knowledge to use the correct cleaning products, equipment, and techniques on a variety of surfaces, helping to extend the lifespan of furnishings and finishes while reducing maintenance and replacement costs.

LEARNING **OUTCOMES**

The following Unit Standards (US) are covered in the course and upon completion the learner will be able to:

- Describe layout, services and facilities of the organisation (US 7793).
- Maintain health, hygiene and professional appearance (US 7800).
- Maintain a secure environment (US 7796).
- Maintain a safe working environment (US 7799).
- Handle and store cleaning equipment and materials (US 7608).
- Handle and dispose of waste (US 7612).
- Clean floors and floor coverings (US 7606).
- Clean and maintain public areas (US 7626).
- Service toilets and washrooms (US 7629).

COURSE **MODULES**

Module 1: Personal Development

This module equips learners with the knowledge and skills to maintain high standards of personal health, hygiene, and professional appearance, contributing positively to the organisation's image. Learners will gain an understanding of the workplace environment, available services and facilities, and their role in providing accurate information and representing the organisation professionally.

Module 2: Safety and Security

This module equips learners with the knowledge and skills to identify and respond to factors, faults, incidents, or damage that may increase safety and security risks for staff and customers. Learners will develop the ability to use relevant technology effectively, implement appropriate safety and security measures, and contribute to maintaining a safe and secure working environment. The module also highlights the positive impact that strong safety and security practices have on customer confidence, operational efficiency, and business revenue.

Module 3: Cleaning Services

This module equips learners with the practical skills and knowledge required to maintain clean, safe, and hygienic public areas in a hospitality environment. Learners will develop the ability to correctly handle, store, and maintain cleaning equipment and materials, ensuring equipment remains in good working condition and supports efficient operations. The module also covers effective waste handling and disposal in line with organisational requirements, as well as the cleaning and maintenance of floors, floor coverings, public areas, and toilet and washroom facilities.

DELIVERY **METHOD**

The entire course is available electronically. You will receive your course material & the supporting documents (assessment guide, learner guides, workbooks, logbook) via email. This is a self-study / distance learning course that will require workplace experience / practical. Your portfolio of evidence (POE) will also be submitted electronically via email.

- Distance learning.
- Self-study.
- Workplace practical.

WORKPLACE **EXPERIENCE**

You will be responsible to source an adequate workplace for your workplace practical. You will have to complete a logbook, along with your workplace supervisor/coach, to record your practical experience. For this unit standard you will have to complete a minimum of 10 days (2 weeks) of practical.

WHAT **YOU'LL NEED**

- Internet connection & data.
- Access to a computer / laptop with a PDF reader and Microsoft Word.
- Access to email.
- Access to printer / scanner (optional).

ENTRY **REQUIREMENTS**

- Able to read, write, and understand English.
- Valid identification (ID or Passport).

COMPETENCY **REQUIREMENTS**

The following assessments will be required to be completed by the learner:

- Assignments / workbooks (theory).
- Logbook (workplace practical).

CERTIFICATION

- CATHSSETA Skills Programme Certificate.
- Drum Beat Academy Certificate.

CAREER **OPPORTUNITIES**

Potential career paths after completion:

- Entry level role at accommodation establishments (hotel, lodge, guesthouse, self-catering establishment).
- Entry level role at private or commercial cleaning agencies.
- Public area attendant.
- Employment in the domestic cleaning sector.

COURSE **DATES**

This is a distance learning course, and you can start your course at any time.

PRICE **& PAYMENT OPTIONS**

Once-off Payment: ~~R3 550.00~~ **SPECIAL R2 000.00 save R1 550.00**

Pay Per Module: ~~R3 550.00 per module (x 3 modules = R3 900.00 total)~~
R850.00 per module (x 2 modules = R2 550.00 total)

Combo Specials: Buy any x 2 skills programmes and get 10% discount.
Buy any x 3 skills programmes and get 15% discount.
Buy any x 4 skills programmes and get 20% discount.

WHAT'S **INCLUDED**

- Training material.
- Assessments and moderation.
- Certification.
- Learner support.

REGISTRATION **PROCESS**

Step 1:	Complete enrolment form and submit to info@drumbeatacademy.co.za.
Step 2:	We will send you a proforma invoice (quote) for your chosen module/s.
Step 3:	Make payment via EFT / direct deposit.
Step 4:	Email proof of payment to info@drumbeatacademy.co.za.
Step 5:	Your learner guide and supporting documents will be emailed to you.
Step 6:	Study the learner guide.
Step 7:	Complete all required documents (workbooks, logbook) and email them (in PDF format) to your support facilitator/assessor. Documents can be completed in your own handwriting or electronically (unless otherwise stated).
Step 8:	Once your full portfolio of evidence has been received (per module) it will be assessed, and feedback given regarding competence.
Please Note:	Modules should be done in order. The first module must be completed before the next module will be sent to you.

SUPPORT

Support is available during office hours 08:00 – 15:00, Monday – Friday. The contact details for your support facilitator/assessor will be allocated to you for each module you enrol for. Your support facilitator/assessor will be available via phone, email, or an appointment can be made to see them in person (or via video call).

WHY **STUDY WITH US?**

- CATHSSETA Accredited Training Provider.
- 32 years of experience in education and training.
- Industry-experienced facilitators.
- Flexible study options.
- National footprint.
- Learner support.
- Industry-relevant training.
- Proven graduate success.

FREQUENTLY **ASKED QUESTIONS**

- Is the skills programme accredited? Yes, it is accredited through CATHSSETA.
- Do I need matric to do the course? No, you only need to be able to read, write, and understand English.
- Do I need to be a South African citizen to do the course? No, however, to work in South Africa, you will need a valid work permit for the industry.
- Can I study while working? Yes, this course is distance learning (self-study), and you can complete your theory work after hours.
- Is there practical training? No, however, you are required to source your own workplace where practical experience must be completed and added to your logbook.

- Do I need to attend class? No, this is a distance learning course. Your studies will be self-directed and completed within the timeframe given to you.
- How long is the course? This skills programme will take you 8 weeks to complete.
- How long does certification take? Once you've successfully completed all components of your course we will achieve you with CATHSSETA. CATHSSETA certificates take around 4 months to be issued.

QUALIFICATION **ARTICULATION**

This skills programme forms part of:

Title:	National Certificate: Accommodation Services
SAQA ID:	14110
NQF Level:	2
Credits:	120 (minimum)
Type:	Qualification

Learners who complete this skills programme may receive credit towards the National Certificate, provided they meet the entry requirements and choose to enrol.

CONTACT **US**

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CONTACT SESSIONS ALSO AVAILABLE & ONSITE GROUP TRAINING