CATHSSETA Accredited

PUBLIC AREA **CLEANER**

IN-HOUSE GROUP TRAINING

Title:	Cleaner
CATHSSETA ID:	HSP/Cleanr/2/0014
NQF Level:	2
Credits:	12
Type:	Skills Programme
Duration:	3 Weeks
Enrolments:	Start anytime. Enrolments open until 9 June 2028

COURSE **OVERVIEW**

Gain essential skills to maintain clean, safe, and welcoming hospitality environments.

This course provides learners with the essential knowledge and practical skills to work effectively in a hospitality environment, with a focus on professionalism, safety, and cleanliness. Learners will develop personal development skills such as maintaining high standards of hygiene, appearance, and workplace conduct, as well as understanding their role in representing the organisation. In addition, learners will gain practical cleaning skills to maintain public areas to high standards, including the correct use and storage of equipment, waste disposal, and the cleaning of floors and washroom facilities in line with organisational requirements.

COURSE **PURPOSE**

This skills programme has been developed for individuals in the accommodation industry (hospitality). The purpose is to empower the successful candidates with knowledge and skills to clean public areas and ensure a safe and secure working environment. This skills programme will make the industry more professional and is applicable to all sectors from small to large-scale establishments.

This course will help learners to grow in their careers by improving their skills, enhance employability, give better service, and exceed expectations within the hospitality industry.

Training public area cleaners is essential in the hospitality industry, as public spaces create the first impression of an establishment and play a significant role in shaping guest perceptions. Well-trained cleaners help maintain high standards of cleanliness and hygiene, enhancing the guest experience and supporting customer satisfaction

and repeat business. They are also equipped with the knowledge to use the correct cleaning products, equipment, and techniques on a variety of surfaces, helping to extend the lifespan of furnishings and finishes while reducing maintenance and replacement costs.

LEARNING **OUTCOMES**

The following Unit Standards (US) are covered in the course and upon completion the learner will be able to:

- Describe layout, services and facilities of the organisation (US 7793).
- Maintain health, hygiene and professional appearance (US 7800).
- Maintain a secure environment (US 7796).
- Maintain a safe working environment (US 7799).
- Handle and store cleaning equipment and materials (US 7608).
- Handle and dispose of waste (US 7612).
- Clean floors and floor coverings (US 7606).
- Clean and maintain public areas (US 7626).
- Service toilets and washrooms (US 7629).

COURSE **MODULES**

Module 1: Personal Development

This module equips learners with the knowledge and skills to maintain high standards of personal health, hygiene, and professional appearance, contributing positively to the organisation's image. Learners will gain an understanding of the workplace environment, available services and facilities, and their role in providing accurate information and representing the organisation professionally.

Module 2: Safety and Security

This module equips learners with the knowledge and skills to identify and respond to factors, faults, incidents, or damage that may increase safety and security risks for staff and customers. Learners will develop the ability to use relevant technology effectively, implement appropriate safety and security measures, and contribute to maintaining a safe and secure working environment. The module also highlights the positive impact that strong safety and security practices have on customer confidence, operational efficiency, and business revenue.

Module 3: Cleaning Services

This module equips learners with the practical skills and knowledge required to maintain clean, safe, and hygienic public areas in a hospitality environment. Learners will develop the ability to correctly handle, store, and maintain cleaning equipment and materials, ensuring equipment remains in good working condition and supports efficient operations. The module also covers effective waste handling and disposal in line with organisational requirements, as well as the cleaning and maintenance of floors, floor coverings, public areas, and toilet and washroom facilities.

DELIVERY **METHOD**

In-house (onsite) training at your establishment for a group of learners. Learners will receive hardcopies of their course material and supporting documents (assessment guide, learner guides, workbooks, logbook). The learner's Portfolio of Evidence will be completed partially in class with some assignments to be completed in the workplace.

- Week 1: Face-to-face contact sessions.
- Week 2 – 3: Workplace practical (under guidance of workplace mentor).

WORKPLACE **EXPERIENCE**

While onsite at the workplace, learners will be expected to be exposed to day-to-day cleaning tasks. They will have to complete a logbook, along with their workplace supervisor/coach, to record their practical experience. For this unit standard they will have to complete a minimum of 10 days (2 weeks) of practical.

ENTRY **REQUIREMENTS**

- Able to read, write, and understand English.
- Valid identification (ID or Passport).

COMPETENCY **REQUIREMENTS**

The following assessments will be required to be completed by the learner:

- Assignments / workbooks (theory).
- Logbook (workplace practical).

CERTIFICATION

- CATHSSETA Skills Programme Certificate.
- Drum Beat Academy Certificate.

COURSE **DATES**

Please contact us to discuss availability. We'll work with you to choose a suitable date for your group training.

GROUP **TRAINING PRICE**

Per Person:	Please contact us for group pricing. Combo specials are available. The more you do the cheaper it is!
Group Size:	Minimum of 8 people. If you have a smaller group, please contact us.

WHAT'S **INCLUDED**

- Training material.
- Assessments and moderation.
- Certification.
- Learner support.

WHY **CHOOSE US?**

- CATHSSETA Accredited Training Provider.
- 32 years of experience in education and training.
- Industry-experienced facilitators.
- Flexible study options.
- National footprint.
- Learner support.
- Industry-relevant training.
- Proven graduate success.

QUALIFICATION **ARTICULATION**

This skills programme forms part of:

Title:	National Certificate: Accommodation Services
SAQA ID:	14110
NQF Level:	2
Credits:	120 (minimum)
Type:	Qualification

Learners who complete this skills programme may receive credit towards the National Certificate, provided they meet the entry requirements and choose to enrol.

CONTACT **US**

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AVAILABLE FOR INDIVIDUALS VIA DISTANCE LEARNING & CONTACT SESSIONS