



# 2025 FOOD & BEVERAGE SERVICES COURSE



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## COURSE INFORMATION

### WHAT IS FOOD & BEVERAGE SERVICES?

The **CATHSSETA accredited** National Certificate in Food and Beverage Services (SAQA ID 14113) is designed for individuals pursuing a career in the hospitality industry, offering a strong foundation in both food and beverage preparation, service, and supervision. This qualification applies to a wide range of establishments — from small restaurants to large hotels — and serves as a pathway toward the Food and Beverage Management Diploma, with further articulation into Gaming, Travel, and Tourism sectors. Learners develop essential service and management skills, including customer interaction, cultural awareness, teamwork, hygiene, safety, and operational efficiency. They gain hands-on experience in areas such as table and drink service, buffet and bar operations, payment processing, and event supervision. In addition, the qualification builds leadership and self-development capabilities through staff training, workplace planning, and maintaining professional standards, preparing learners for a dynamic and rewarding role in the hospitality environment.

### COURSE CONTENT

#### Theory:

- Customer care principles.
- Cultural Awareness in dealing with Customers & Colleagues.
- Different glasses, crockery & cutlery.
- Different table settings.
- Different wines, spirits & liqueurs.
- Health, hygiene, safety & security.
- Layout, services & facilities of the organisation.
- Payment methods.
- Sectors of the Hospitality, Travel & Tourism Industry.
- ...and many more.

#### Practical:

- Deal with customers.
- Provide a table service.
- Provide a table drink service.
- Provide a carvery / buffet service.
- Serve bottled wines.
- Prepare and serve spirits and liqueurs.
- Maintain the table service.
- Maintain the drink service.
- Supervise the running of a function.

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# QUALIFICATION DETAILS

## NATIONAL CERTIFICATE: FOOD AND BEVERAGE SERVICES

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SAQA ID 14113

NQF Level 4

Minimum 133 Credits

### ENTRY REQUIREMENTS

- Mathematics and communication at NQF Level 3 (Grade 11).
- Learners should have a basic comprehension of English.
- Basic reading and writing skills are required.

### DURATION

- Structured 8 to 12 month course.

### ASSESSMENT

- Questionnaires on theory.
- Assignments on workplace implementation.
- Practical assessment on all aspects of preparing and providing a table and drink service in a bar, club, restaurant, lodge, hotel or guesthouse.

### AWARD

Drum Beat Academy and CATHSSETA Certificate.

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## DATES & PRICE

### DATES

**Group dates:** Please contact us for onsite / inhouse group training dates.

**Distance learning:** Start anytime.

### PRICE

*All prices include VAT*

TYPE	PRICE
<b>Inhouse group training.</b> ○ For groups of 8+, excludes venue.	<b>R27 830.00</b>
<b>Distance learning.</b> ○ Open for private individuals and groups.	<b>R15 500.00</b>
<b>Recognition of Prior Learning (RPL).</b> ○ Open for private individuals and groups. ○ Prerequisites apply.	<b>R6 500.00</b>

### PRICE INCLUDES

- Learning material.
- All assessments.
- Support and guidance.
- Moderation and certification.

Contact Wilna on 012 460 9585 or email [pta@drumbeatacademy.co.za](mailto:pta@drumbeatacademy.co.za) for further information.



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