

# ROOM ATTENDANT



**PRICE - DISTANCE**

R4 550.00 incl. VAT

**PRICE - INHOUSE**

R6 720.00 incl. VAT

**SKILLS PROGRAMME**

HSP/RmAttd/2/0012

**CONTACT US TODAY**

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**COURSE INFORMATION**

The purpose of this CATHSSETA skills programme in the accommodation industry (hospitality) is to empower the successful candidates with skills and knowledge to service guest accommodation and personal skills to deal with customers' needs and queries.

**COURSE CONTENT**

- Prepare beds and handle linen and bed coverings.
- Service toilets and bathroom areas.
- Service guest bedroom areas.
- Handle and store cleaning equipment and materials.
- Deep clean floors and soft floor coverings.
- Service self-catering kitchen areas and equipment.
- Describe layout, services and facilities of the organisation.
- Maintain a secure environment.
- Maintain a safe working environment.
- Maintain health, hygiene and professional appearance.

**INCLUDED**

- Learning material, assessment, moderation, & certification.

